

Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
Fourth Revised Contents Sheet No. 1
Cancels Third Revised Contents Sheet No. 1

RATES AND EXCEPTIONS

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Section 30
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RATES AND EXCEPTIONS

1. Preface
A: Exceptions: None

2. Explanation of Terms
A: Exceptions: None

3. Rules and Regulations
A: Exceptions: None

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Section 30
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RATES AND EXCEPTIONS

4. Nonrecurring Charges

A: Exceptions: Connecting Device Charge and Premises Visit Charge do not apply.

B: Rates and Charges:

All Exchanges	Nonrecurring Charge		
	<u>Business</u>	<u>Residential</u>	
Service Order Charge			
Initial ¹	\$35.00	\$35.00	(I)
Subsequent	\$25.00	\$25.00	(I)
Record Change	\$6.85	\$6.85	
C.O. Line Connection Charge ¹	\$30.00	\$25.00	(I)
Access Line Work Charge ¹	\$20.00	\$20.00	(I)
Maintenance Service Charge	\$35.00	\$35.00	
Reconnect Charge	\$50.00	\$45.00	
NSF Check Charge	\$11.50	\$11.50	
Unauthorized End User Service change charge			
One to Three Lines	\$16.00	\$16.00	
Four or more on a time/expense basis	\$16.00	\$16.00	

¹ Installment billing available.

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RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

	<u>Monthly Rate</u>	<u>Assessment</u> ¹	<u>Total</u>	
<u>All Exchanges</u>				
Residence 1-Party	\$18.85	\$2.28	\$21.13	
Business 1-Party	\$31.00	\$2.28	\$33.28	
Key System Trunk	\$49.00	\$2.28	\$51.28	(I)

¹ Recovery of assessments to fund state universal service fund programs.

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Cancels 3rd Revised Sheet No. 4

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
Mondovi	Durand	Not Determined
	Strum	Not Determined
	Rock Falls	Not Determined
	Cleghorn	Not Determined
	Eau Claire	01/01/94

5.2.1 Rates for ECC Messages	<u>Business</u>	<u>Residence</u>
Per Minute or fraction there of	\$0.05	\$0.05

5.3 Touch Calling Service

A: Exceptions: None

B: Rates and Charges:

5.3.2 Touch Calling is included for all customers as part of the basic local exchange rate.

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Business and Residential \$4.00

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RATES AND EXCEPTIONS

6. Centrex Service

A: Exceptions: Service not available to Mondovi Study Area

7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	<u>Non-Recurring Charge</u>	<u>Per Month</u>
(A) Payphone Service, Per access line.	1	2
(B) Optional Features In addition to the rate and charges set forth in A. above, a Coin Supervision Additive will apply when the coin Supervision Additive Functionality must be provided by the Company, per access line.	N/A	\$1.95
(C) TSPS Screening to deny operator sent paid calls from any type of Customer- Owned Coin-Operated Telephone Service, if available.	N/A	N/A

¹ Business nonrecurring charges shall apply.

² Business One-party local rate shall apply.

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Section 30
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RATES AND EXCEPTIONS

8. Mileage Charges

8.1.4 Rates and Charges

A: Exceptions: None

B: Rates and Charges

(A) All Exchanges:

	<u>Monthly Rate</u>
Cable pair rental per 1/10 mil (min 2/10)	\$0.60
Off premise extension	\$0.60
Cable Pair Rental and Off Premise Extension	\$1.20

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

B: Rates and Charges: None

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First Revised Sheet No. 7
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RATES AND EXCEPTIONS

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges:

Hard of Hearing Handset

<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>
\$.50	\$43.00

10.2 Fire Reporting System

A: Exceptions: None

B: Rates and Charges

	<u>Monthly Rate</u>	<u>Service Connection</u>
Fire	\$40.00	¹
Ambulance	\$35.00	¹

In providing this service, the Telephone Company may require a three-year contract of the customer.

In addition to the above, standard monthly rates and applicable service connection charges apply.

10.3 Automated Attendant

A: Exceptions: Service not available to Mondovi Study Area.

¹ Nonrecurring charges as shown in other part of this tariff apply.

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First Revised Sheet No. 8
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.4 Call Blocking Services

Installation charge for or
second or subsequent
Blocking Orders

Call Blocking Service, each line per order

Service Ordering Charge
and Central Office Line
Connection Charge

10.5 ECC Blocking Services

A: Exceptions: None

B: Rates and Charges:

Originating Exchange

Blocked ECC Calling Points

Mondovi

Durand
Strum
Rock Falls
Cleghorn
Eau Claire

10.6 Direct Inward Dialing

A: Exceptions: Service not available to Mondovi Study Area

10.7 Tie Lines

A: Exceptions: Service not available to Mondovi Study Area

10.8 Circuit Pair Rental

A: Exceptions: Service not available to Mondovi Study Area

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Second Revised Sheet No. 9
Cancels First Revised Sheet No. 9

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.9 Message Waiting Indication

A: Exceptions: Service not available to Mondovi Study Area

10.10 Digital Billing

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A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Rate for Digital Billing with Duplicate paper bill

\$5.00

(T)(I)

10.11 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Duplicate Bill Charge, per copy of bill requested

\$5.00

10.12 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows:

Nonrecurring
Charge

1. Service Charge, per Point-to Number

\$300.00

2. Central Office Switch Activation Charge
per Central Office Switch Translated or Changed

\$30.00

3. Service Ordering Charge

\$29.50

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First Revised Sheet No. 10
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.13 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

10.14 Meet Me Conference Call

A: Exceptions: Service not available to Mondovi Study Area

10.15 Selective Class of Call Screening

A: Exceptions: Service not available Mondovi Study Area

10.16 Simplified Message Desk Interface

A: Exceptions: Service not available to Mondovi Study Area

10.17 Call Transfer Service

A: Exceptions: None

B: Rates and Charges:

	<u>Monthly Rate</u>
Residence	\$3.99
Business	\$3.50

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Second Revised Sheet No. 11
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.18 Personal Paging

A: Exceptions:

B: Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
Paging Access Service: per Paging Unit	\$15.00	¹

10.19 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

	<u>Per Occurrence</u>
Convenience Fee	\$10.00

¹ Applicable nonrecurring charges apply as shown in other parts of this Tariff.

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Section 30
Eighth Revised Sheet No. 12
Cancels Seventh Revised Sheet No. 12

RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>		
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
Basic Call Forward	\$9.00	\$8.50			(I)
Call Forward Busy	\$9.00	\$8.50			
Call Forward Busy/No Answer	\$9.00	\$8.75			
Call Forward No Answer	\$9.00	\$8.50			
Call Waiting/Cancel Call Waiting	\$8.25	\$8.50			
3 Way Calling	\$8.00	\$8.00	\$3.00 ²	\$3.50 ²	(I)
Speed Call 8 ³	\$4.25	\$3.95			
Speed Call 30	\$4.25	\$3.95			

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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Mondovi Study Area
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Section 30
Eighth Revised Sheet No. 13
Cancels Seventh Revised Sheet No. 13

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>		
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
*69 Call Return	\$5.50	\$5.50	\$3.00 ²	\$3.50 ²	(I)
*66 Busy Number Redial	\$5.50	\$5.50	\$3.00 ²	\$3.50 ²	(I)
Priority Call	\$5.00	\$5.00			
Distinctive Ring	\$5.00	\$5.00			
Selective Call Forward	\$5.00	\$5.00			
Selective Call Rejection	\$5.00	\$5.00			
Selective Call Acceptance	\$5.00	\$5.00			
Call Trace			\$8.50 ³	\$8.50 ³	
Caller ID with Name	\$13.00	\$13.25			(I)
Anonymous Call Block/Rejection	\$5.75	\$6.00			
Remote Activated Call Forward	\$6.99	\$7.00			(I)
Remote Call Forward (RCF)	\$34.00	\$34.00			
Multiple Simultaneous Call Forward	\$11.00	N/A			

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ The maximum charge is \$32.50 per month, per line.

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Mondovi Study Area
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Section No. 29
Second Revised Sheet No. 14
Cancels First Sheet No. 14

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

11.3.1 Frontier Choices is a feature package available to residence and business customers. A customer may select an unlimited number of the following compatible services or features: Speed Call 8, Speed Call 30, Call Waiting/Cancel Call Waiting, Call Forward, Distinctive Ring, 3 Way Calling, Caller ID with Name, *66 Busy Number Redial, *69 Call Return, Priority Call, Selective Call Acceptance, Selective Call Rejection, Selective Call Forward, Frontier Privacy, and Message Waiting Indication. A customer may add or delete features within the feature package at no additional charge.

Monthly Rate

\$17.95

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Section 30
Second Revised Sheet No. 15
Cancels First Revised Sheet No.15

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.2 Citizens Select Plans – Grandfathered as of June 25, 2019

A: Exceptions: Service not available to Mondovi Study Area

11.3.3 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

A: Exceptions: The following features are offered in each bundle.

(a) Two Constant features:

Caller ID Name

Call Forwarding – Choice of one of the following:

Call Forwarding Busy Variable

Call Forwarding Fixed

Call Forwarding

(b) Choice of three of the following other features:

Busy Redial

Call Return

Call Waiting

Speed Calling (8 Code)

Three-Way Calling

B: Rates and Charges:

Monthly Rate

Frontier Feature5 Pack

\$11.95

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Section 30
Third Revised Sheet No. 16
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RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.4 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

A: Exceptions: Only the following bundles are offered.

B: Rates and Charges:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Frontier Choices Tier 1	¹	\$32.00	(I)
Frontier Choices Tier III	1	\$53.04	(I)

11.3.5 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

A: Exceptions: Service not available to Mondovi Study Area

11.3.6 FrontierWorks Small Business Connections – Grandfathered as of June 24, 2019

A: Exceptions: Service not available to Mondovi Study Area

11.3.7 Frontier Small Business Advantage – Grandfathered as of June 24, 2019

A: Exceptions: None

B: Rates and Charges:

<u>Monthly Rates</u>	<u>Two-Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features	\$1.99

¹ Normal Service Ordering and Connection charges apply.

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Section 30
Sixth Revised Sheet No. 17
Cancels Fifth Revised Sheet No. 17

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.8 Frontier Digital Phone Service – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Service	\$61.99	(I)
Digital Phone Enhanced Feature Pack	\$6.49	

11.3.9 Frontier Business Unlimited Service – Grandfathered as of June 24, 2019

All Exchanges

Monthly Rate

Frontier Business Unlimited Service	\$35.00	
Frontier Business All In Feature Package	\$4.99	

11.3.10 Frontier Digital Phone Bronze – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Bronze	\$21.99	(I)
Digital Phone Enhanced Feature Pack	\$6.49	

11.3.11 Frontier Digital Basic Bundle – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Basic Bundle	\$31.99	(I)
Digital Phone Enhanced Feature Pack	\$6.49	

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Section 30
Seventh Revised Sheet No. 18
Cancels Sixth Revised Sheet No. 18

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.12 Stay Connected Seasonal Offering¹ - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Stay Connected Seasonal Offering	\$9.99

11.3.13 Frontier Business Essentials – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Essentials Package	\$39.99
Enhanced Feature Pack	\$3.99

11.3.14 Frontier Digital Phone Plus Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Plus Service	\$61.99
Digital Phone Enhanced Feature Pack	\$6.49

(I)

11.3.15 Frontier Business Metro – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Metro	\$39.99
Enhanced Feature Pack	\$3.99

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Mondovi Study Area
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Section 30
Third Revised Sheet No. 19
Cancels Second Revised Sheet No. 19

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.16 Frontier Digital Phone 100 – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Digital Phone 100	\$20.99	(I)
One Feature	\$5.99	
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.17 Frontier Unlimited State – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Unlimited State	\$30.99	(I)
One Feature	\$5.99	
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.18 Frontier Digital Phone X – Grandfathered as of June 25, 2019

Frontier Digital Phone X service not available to Mondovi Study Area.

11.3.19 Frontier Unlimited State X – Grandfathered as of June 25, 2019

Frontier Unlimited State X service not available to Mondovi Study Area

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Section 30
Seventh Revised Sheet No. 20
Cancels Sixth Revised Sheet No. 20

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.20 Frontier Digital Phone Essentials 1 – 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essential 1-2010	\$30.99	(I)
Enhanced Feature Pack	\$6.49	

11.3.21 Frontier Digital State Unlimited with Essentials 1 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital State Unlimited with Essentials 1	\$35.99	(I)
One Feature	\$5.99	
Two Features	\$7.99	

11.3.22 Frontier Digital Phone Nationwide with Essentials 1 -2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide with Essentials 1-2010	\$41.99	(I)
Enhanced Feature Pack	\$6.49	

11.3.23 Frontier Digital Phone Nationwide Unlimited with Essentials 1 - 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide Unlimited with Essentials 1-2010	\$41.99	(I)
Enhanced Feature Pack	\$6.49	

¹ This service offering is limited to all existing subscribers at their existing locations.

By: Allison Ellis, Sr. Vice President of Government and Regulatory Affairs

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.24 Frontier Business Nationwide Unlimited Service II ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>
Monthly Rate	\$52.99
Additional Business Lines	\$46.99
Frontier Business All in Feature Package	\$4.99

11.3.25 Frontier Business Local Unlimited II ¹ - Grandfathered as of January 1, 2018

<u>All Exchanges</u>	<u>Monthly Rate</u>
Monthly Rate	\$35.99
Business All in Feature Package	\$4.99

11.3.26 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

A: Exceptions: Service not available to Mondovi Study Area

11.3.27 Frontier Digital Phone Essentials

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$6.49
Stay Connected Seasonal Offering ²	\$9.99

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¹ This service offering is limited to all existing subscribers at their existing locations.

² This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 30
Sixth Revised Sheet No. 22
Cancels Fifth Revised Sheet No. 22

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.28 Frontier Digital Phone Unlimited

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited \$21.99

Feature Package \$6.49 (I)

Stay Connected Seasonal Offering¹ \$9.99

11.3.29 Frontier Digital Phone Unlimited Plus

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited \$21.99

Feature Package \$6.49 (I)

Stay Connected Seasonal Offering¹ \$9.99

11.3.30 Frontier Simply Unlimited Service* - Grandfathered as of January 1, 2018

All Exchanges

Monthly Rate

Frontier Simply Unlimited Service (Lines 1 to 3) \$38.99

Frontier Simply Unlimited Service (Lines 4 to 12) \$23.99

Frontier Business All in Feature Package \$4.99

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 30
Sixth Revised Sheet No. 23
Cancels Fifth Revised Sheet No. 23

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.31 Frontier OneVoice

All Exchanges

Monthly Rate

Monthly Rate Basic Bundle	\$57.99	(I)
Term Price with 1 year commitment	\$42.99	(I)(C)
Premium Feature Package	\$9.99	

11.3.32 Frontier Commercial Voice Unlimited ¹ - Grandfathered as of January 1, 2018

All Exchanges

Monthly Rate

Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

11.3.33 Frontier Digital Phone Unlimited (Challenger)

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$6.49
Stay Connected Seasonal Offering ¹	\$9.99

¹ This service is limited to all existing subscribers.

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Section 30
Fifth Revised Sheet No. 24
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RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.34 Frontier Digital Phone Unlimited Plus (Challenger)

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Package	\$6.49
Stay Connected Seasonal Offering ¹	\$9.99

(I)

11.3.35 Frontier Residential Unlimited Voice Service

All Exchanges

Monthly Rate

Frontier Residential Unlimited Voice Service	\$20.00
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11.3.36 Frontier Unlimited Voice and Feature Bundle

All Exchanges

Monthly Rate

Frontier Unlimited Voice and Feature Bundle	\$50.00
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¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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Cancels Original Sheet No. 25

RATES AND EXCEPTIONS

12. Custom Calling Services

12.1 Switched 56 Kilobit Service

A: Exceptions: Service not available to Mondovi Study Area

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	\$102.00	\$21.00
- Out-only trunk	\$102.00	\$21.00
- Two-way trunk	\$102.00	\$21.00
Advanced trunks each		
- In-only trunk with DID	\$63.00	\$21.00
- Out-only trunk with Outward Dialing	\$110.00	\$21.00
- Two-way trunk with DID	\$65.00	\$21.00

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

	<u>Nonrecurring Charge</u>
Trunk Change Charges	
- Miscellaneous changes within the categories of basic or advanced	\$44.00
- Change from basic trunks to advanced trunks or vice versa	\$69.00
- Add, change to or from, or rearrange hunting arrangement within a trunk group	\$46.00

Rate Stability Plan - Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- One-Year Plan All basic trunks or a combination of basic and advanced trunks	\$1,150.00	\$275.00
- Two-Year Plan All basic trunks or a combination of basic and advanced trunks	\$750.00	\$265.00
Stabilized Monthly Rates		
- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$250.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$225.00

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.3 Frontier T-Advantage Digital Service

A: Exceptions: Service not available to Mondovi Study Area

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension¹ – Grandfathered as of May 8, 2020

(C)

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges: Nonrecurring Charge

Residence \$39.99

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: Mondovi Study Area only contains the following exchange

Mondovi

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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RATES AND EXCEPTIONS

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges:

Per Call

Local Directory Assistance Calls	*
National Directory Assistance Calls	*
Directory Assistance Call Completion	*

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:

Per Month

Business Residential

Additional Listings	\$24.00 (I)	\$6.00
Extra Lines of Information	\$24.00 (I)	\$5.50
Foreign Exchange Listing	\$6.50	\$6.00
Non-Listed	\$6.50	\$6.50
Non-Published	\$7.00	\$7.00

18. Operator Services

A: Exceptions: None

B: Rates and Charges:

Per Call

Operator Assisted Station to Station	*
Collect	*
Operator Assisted Person to Person	*
Operator Assisted Time and Charges	*
Operator Assisted -Corrections	*
Billed to Third Number	*
Live Operator Fee	*

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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RATES AND EXCEPTIONS

19. Joint User Service

A: Exceptions: Service not available to Mondovi Study Area

20. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

21. Lifeline Assistance Programs

21.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

Credit Amount

- Qualifying voice-only service
 - Prior to December 1, 2019 \$9.25
 - Effective December 1, 2019 \$7.25
 - Effective December 1, 2020 \$5.25
- Qualifying Broadband or bundled service \$9.25

21.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company - Mondovi			
Exchange	County	Credit Amount	
		Voice	Broadband
Mondovi	Buffalo	\$3.99	\$1.24

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Wisconsin Terms of Service

Mondovi Study Area
Wisconsin

Section 30
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RATES AND EXCEPTIONS

22. Foreign Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Mileage Charges	
	<u>First 1/4 Mile</u>	<u>Additional 1/4 Miles</u>
1-Party:	\$6.50	\$5.00
		<u>Nonrecurring Charge</u>
Cross Boundary Foreign Exchange Service Establishment Charge, per exchange		\$50.00

23. Nonutility Merchandising

A: Exceptions: None

B: Rates and Charges: See Tariff Section 22

24. Access Service

A: Exceptions: None

B: Rates and Charges: See Tariff Section 23

25. Channel Services

A: Exceptions: Service not available to Mondovi Study Area

26. Extended Area Service

A: Exceptions: None

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